



OFFICE OF THE PR. CONTROLLER OF DEFENCE ACCOUNTS (PENSIONS)

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(Through Website)

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To

1. **The Chief Accountant, RBI Deptt. of Govt. Bank Accounts, Central office C-7, Second Floor, Bandre- Kurla Complex, P B No. 8143, Bandre East Mumbai-400051**
2. **The Director of Treasuries of all states**
3. **The Manger CPPC of all Public Sector Banks including IDBI**
4. **The CDA (PD) Belvedere Complex, Ayudh Path, Meerut Cantt-250001**
5. **The CDA-618, Anna Salai, Teynampet, Chennai-600018**
6. **The Nodal Officers (ICICI/ AXIS/HDFC Bank)....**
7. **The Pay & Accounts Officer, Andaman and Nicobar Administration, Port Blair**
8. **The Pay & Accounts Officer, Govt. of Maharashtra, Free Press Journal Marg, Mumbai-400021**
9. **The Pay & Accounts Officer, No. V (Pensions), Delhi Administration, Tis Hajari, Delhi**
- 10 **Military and Air Attache, Indian Embassy Kathmandu, Nepal.**
- 11 **The all DPDOs**
- 12 **The Post Master Kathua, Jammu and Kashmir Circle, Srinagar**

Subject: Issue of Pension Slip by Pension Disbursing Authorities on monthly basis.

Refe: (i)- Govt. of India, Min of Personnel, Public Grievances and Pensions, Department of Pension and pensioner's Welfare No. 1(4)/2021-P&PW(H)-7223 dated 22/06/2021.

(ii)-Govt. of India, Min of Defence, Department of Ex-Servicemen Welfare, D(Pen/Policy) ID No. 3(3)/2021/D(P/P) dated 28.07.2021

Govt. of India, Min of Personnel, Public Grievances and Pensions, Department of Pension and pensioner's Welfare has issued letter No. 3(S)/2021-P&PW(H)- 7246 dated 16/06/2021 regarding **Issue of Pension Slip by Pension Disbursing Authority on monthly basis.**

2. Integrated Headquarters Ministry of Defence (Navy), Directorate of Pay and Allowances has mentioned in their letter No.PN/9078/Policy/21 (ii), dated 29/06/2021 that a large number of grievances from the veterans are regularly being received to provide clarification/clarity on the amount of pension/family pension credited in their bank account on monthly basis. Veterans face problems as they are not being apprised by the banks on information with reference to Income Tax deduction, Dearness relief payment, DR arrears etc. on monthly basis. Further, they are always apprehensive that they are not getting their correct pension as no breakdown is being provided to them by the bank with reference to pension credited which results in regular rising of grievances by them.

3. Govt. of India. Min of Personnel, Public Grievances and Pensions, Department of Pension and Pensioner's Welfare vide their letter dated 22/07/2021 has issued directives to

all the Pension Disbursing Banks to issue Pension Slip to pensioners after credit of pension on their registered mobile numbers through SMS and email (wherever available) also. Banks may also use social media apps WhatsApp etc. in addition to SMS and email to share this information with the pensioner. The pension slip should provide complete details of monthly pension paid along with break-up of the amount credited and tax deductions etc. if any.

4. On the similar lines, all Pension Disbursement Authorities are requested to **issue Pension Slip to Armed Forces pensioners/Defence Civilian pensioners** after credit of pension on their registered mobile numbers through SMS and email (wherever available) also. Banks may also use social media apps WhatsApp etc. in addition to SMS and email to share this information with the pensioner. The pension slip should provide complete details of monthly pension paid along with break-up of the amount credited, payment of Dearness relief, arrears of Dearness relief, arrears of pension, arrears of family pension, arrears on account of revision of pension/family pension and Tax deductions etc., if any, on monthly basis.



(Abhishek Singh)
Dy. Controller (Pensions)

Copy to:-

1. Director, Govt. of India, Min. of PPG&P (DP&APw), 8 Floor, Janpath Bhavan, Janpath, New Delhi
2. Dy. Secretary, Govt. of India, Min. of Defence, New Delhi
3. Army HQrs, AGs Branch, PAPS4(6), DHQ PO-New Delhi
4. Naval HQrs, Dte. Of Supply, Pension Section, DHQ, New Delhi
5. Air HQrs, DP&PR, DHQ, PO New Delhi-11
6. The CGDA, Ulan Batar Road, Palam Delhi Cantt-110 010
7. Officer-in-Charge, Pension Grievance Cell, Ministry of Defence, New Delhi
8. Dy. Director of Audit (Defence Services) PCDA (P) Campus, Allahabad - 211 014
9. Secretary. Kendriya Sainik Board, Min. of Defence, West Block-IV, Wing - V, New Delhi
10. The Pr.CDA (Navy), Cooperage Road Mumbai
11. The Jt. CDA (AF), Subroto Park, New Delhi
12. Ashray Wing, O/o the CGDA, Ulan Batar Road, Palam, Delhi Cantt-110010
13. CPDA, Allahabad
14. Defence Pension training Institute, Allahabad-211014

For information



(S.C. Saroj)
Sr. Accounts Officer (Pensions)