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Ministry of Finance
Department of Expenditure
Office of Controller General of Accounts
Mahalekha Niyantrak Bhawan
E-Block, GPO Complex, INA,
New Delhi

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Dated: 8 May 2020

Office Memorandum

Subject: Processing of Pension cases during COVID-19 period in Ministries/Departments- regarding.

It has been brought to the notice of this office that finalization of pension cases is getting delayed due to non-receipt of physical documents at CPAO.

2. All Ministries/Departments are to ensure that the e-PPOs supported with relevant physical documents must necessarily be sent to CPAO well in time so that the delay in processing of pension cases under COVID-19 period could be avoided.
3. In this regard, all Pr.CCAs/CCAs/CAs(IC) are also requested to review the status of pension cases sent to CPAO on a regular basis as well as receipt of pension cases at PAOs.


(Sanjeev Shrivastava)

Joint Controller General of Accounts

To

All the Pr.CCAs/CCAs/CAs with independent charge of Ministries/ Departments