

भारत सरकार  
वित्त मन्त्रालय, व्यय विभाग  
केन्द्रीय पेंशन लेख कार्यालय  
ट्रिकूट-II भीकाजी कामा प्लेस  
नई दिल्ली-110066  
फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF EXPENDITURE  
CENTRAL PENSION ACCOUNTING OFFICE  
TRIKOOT-II, BHIKAJI CAMA PLACE,  
NEW DELHI-110066  
PHONES : 26174596, 26174456, 26174438

CPAO/IT & Tech/Clarification/13 Vol-IV/8481/2021-22 / 153

02.12.2021

**OFFICE MEMORANDUM**

**Subject: Seeking pension related advice/clarification from Central Pension Accounting Office-reg.**

1. It has been observed that many PAOs under different Ministries/Departments are seeking advice/clarification on issues related to pension from Central Pension Accounting Office (CPAO) and not from the concerned nodal authorities responsible for formulation of rules/policies relating to pensioners i.e. DP&PW, M/o of Law and Justice, Freedom Fighter Division of MHA, etc. This is leading to unnecessary delays in obtaining advice/clarification and is ultimately causing hardship to the pensioners.
2. It is intimated that CPAO is not the authority to interpret the Policies/Rules formulated by various nodal departments relating to pension and other retirement benefits.
3. In view of the above, all Pr. CCAs/CCAs/CAs (with independent charge) of Ministries are requested to direct all Pay & Account Offices (PAOs) under their control to seek advice/clarification on pension related matters from the concerned nodal authority.
4. This issues with the approval of Chief Controller (Pensions)

**(Anang Rawat)**  
**(Assistant Controller of Accounts)**

To:

1. All Pr. CCAs/CCAs/CAs of Ministries

Copy to:

1. PS to CC (P), CPAO, New Delhi
2. PS to CA, CPAO, New Delhi
3. Sr.TD(NIC), CPAO, New Delhi
4. PA to ACA